



# Thornbury Castle

Hotel & Restaurant

## Frequently Asked Questions

## How many guests can you accommodate?

66 is the largest capacity for the ceremony and wedding breakfast using the Tudor Hall. For the evening reception we can accommodate up to 120 guests.

We do have the space in order to accommodate a marquee on our grounds; we have recommended suppliers that we can suggest. The capacities we can cater for marquee weddings are significantly higher. Please be aware that an exclusive use hire fee for the castle and its 27 bedchambers would apply for marquee weddings.

## What services do you offer?

As a luxurious hotel you can be assured we offer high levels of service. We provide wedding event co-ordination, menu consultation with wine pairing advice, menu tasting, recommendations of suitable suppliers, and attentive service during your day and event management from our dedicated operational team.

## Where are you?

Located in South Gloucestershire, just North of Bristol within easy access to the M4 and M5 motorways.

## Do you provide accommodation for guests?

Yes we have 27 uniquely and luxuriously designed bedchambers.

## Do you celebrate more than one event per day?

We only accommodate one wedding per day.

## Can you get married outside?

Yes! The Summerhouse in the Rose Garden, and the Yew Tree in Goodly Garden both have ceremony licences.

## Is it possible to only rent the venue, without the catering service?

Our Head Chef has worked hard to create a fantastic reputation for the food at the Castle, unfortunately we can't risk this by letting outside caterers into the kitchen.

## What kind of cuisine do you offer?

Fine, Modern, European.

## Is it possible to adapt/modify the menu?

Yes – we can arrange for you to meet with our Chef to go through, ideas, likes, dislikes, favourite dishes etc. We will work with you to create a menu that you and your guests will enjoy.

## Can I offer my guests a choice menu?

Due to the time and care the head chef takes in the quality of the food and presentation, we do not offer choice menus, and ask you to select a set menu for you and your guests to enjoy. We can of course cater for all dietary requirements separately.

## Do you allow corkage?

We have a very extensive wine menu, and feel we have something to offer everyone, and so we do not allow corkage on any drinks.

## Can I bring my own wedding cake? Is there a surcharge?

Yes you can and no we wouldn't charge.

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## How does the open bar work?

We notify your assigned person on the day once we are nearing the threshold of the allowance that you would have set.

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## Is there a time limit for celebrations?

Yes – we do have to take into account our neighbours if guests are planning on playing loud music late into the night. If you are planning on having any live music or a DJ, you will be required to book the North Wing where this is permitted (or the whole castle exclusively). We ask for live music and DJ's to finish at midnight.

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## Do you provide your own music?

We have a recommended DJ and Event hire company who we can book on your behalf. Please contact us for prices and more information on this. Alternately you are welcome to use your own company, however we will require proof of PLI and PAT test certificates.

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## Private photographer and other suppliers?

We have a wide selection of recommended photographers that we can suggest for you. We also have many other contacts in the industry so please let us know what you are looking for and we will try our best to point you in the right direction.

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## Are there any rules for decoration?

We allow most decoration, including candles, as long as it doesn't leave any lasting damage or interfere with other guests. If you are having your ceremony at the castle we will provide a long and low flower arrangement in the colour of your choice for the registrars table.

## Is there a fixed payment for the location?

We do charge a facility fee if hiring Thornbury Castle out on an exclusive basis – the rates depend on the dates and day you select.

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## What is the charge for not reaching the minimum?

We set a minimum chargeable number on to the event agreement that is mutually agreeable, this would be charged if your attendee numbers dropped below the minimum chargeable number.

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## What are the forms of payment?

Cash, bank transfer, credit card, and debit card.

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## Do you provide disabled access?

We do have ground floor rooms, most doorframes are wide enough to allow a wheelchair through them, however please be aware we don't have a lift, automatic doors, and adapted bathrooms in the bedrooms or disabled access toilets facilities in the public areas.

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## How do I contact the St Mary's Church next door to the Castle?

Please contact Revd. Dr Jan van der Lely, Vicar: [janvanderlely@gmail.com](mailto:janvanderlely@gmail.com)

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## Which registrar do I use?

Please contact South Gloucestershire Register Office, Kingswood Civic Centre, High Street, Kingswood, BS15 9TR. Tel: 01454 863140. [www.southglos.gov.uk](http://www.southglos.gov.uk).

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## Do you accommodate same-sex marriages?

Yes.